

CLICK ONLINE MANAGE YOUR BOOKING & MAKE PAYMENTS

IT'S SIMPLE & STRAIGHTFORWARD.

See how much time and effort our Online Booking System will save you; it's unique to Sports Tours and will save you time and money. You will no longer have to pop along to the post office to purchase stamps and send us all the required information.



Your club members can now logon to www.sportstourspay.co.uk

and pay the remaining balance via our secure ONLINE PAYMENT SYSTEM - thus you no longer have to collect money from your club members.

GROUP LEADERS ONLY...

All your tour details are just a click away at
www.sportstours.co.uk/mybooking
You will be given a unique booking number and you will be able to manage your booking online.

- Complete forms, rooming lists and registration documents
- Print invoices and final tour documents
- Book excursions, trips and communicate with us
- Check UK tournament schedules and results
- View payments and see who has paid online

BOOKING CONDITIONS

We take great pride in the quality and standards of the tours we offer. We want you to be completely satisfied with the services we provide and we invest considerable resources in an attempt to achieve this.

In order to avoid misunderstandings, we have set out below the terms which, in conjunction with the UK and European general information on pages 8, 9, 22, 23 & 51 and the applicable tour or tournament descriptions contained in this brochure, form the basis of our contract with you. Please read them carefully as they set out our respective rights and obligations. In these Conditions "we" and "us" means Sports Tours Ltd and "you" and "your" means all persons named on the booking (including anyone who is added or substituted at a later date).

1. MAKING A BOOKING: It is a condition of entering our UK tournaments or festivals, or going on a European tour that everyone within your group must book their accommodation arrangements directly through Sports Tours Limited. If any group or part of a group, does not book their accommodation through Sports Tours Limited, we shall be entitled to prohibit the whole group from participating in our tournaments and from entering the tournament or festival venues. You can make your booking by following the procedure set out within the pages of this brochure. Please note: We only hold options (where possible) for accommodation only. Any option we hold for you will lapse and we shall have no further liability to you if we have not received the appropriate deposits from you within the time period stated at the time you made your optional booking. We do not hold options for flights or ferries. For flight bookings, we do require an additional deposit payment and you will be advised of this at the time of booking. The balance of the flight costs must be paid to us within two weeks of this date. In addition, we still require the initial deposit of £35.00 (UK) £50.00(EU). If we accept a nominal deposit to reserve your accommodation arrangements prior to paying the full deposits required and you decide not to proceed with the arrangements, then the minimal deposit amount will be forfeited. Our Confirmation Invoices will also include Damage Deposits as explained in section 5. Subject to availability and receipt of all applicable deposit payments (full payment in respect of flights) from you, we will issue our Confirmation Invoice.

It is at this point that a contract comes into existence between us. NB For bookings made with 8 weeks of departure, a binding contract between us comes into existence when you have made the appropriate payments to us in full and we have given verbal confirmation of your booking to you. The balance of your tour must be paid in full, including any applicable insurance premiums, not less than ten weeks before departure. If you fail to pay by the due date, we reserve the right to treat your booking as cancelled by you. In this case, we will be entitled to keep all deposits paid or due at that date. If we do not cancel straight away because you have promised to make payment, you must pay the cancellation charges shown in clause 6 depending on the date we reasonably treat your booking as cancelled. Please note that our agreements with our suppliers require us to make payment to them for our arrangements at various times. If we do not pay our suppliers in full and on time, our supplier has the right to cancel the booking. Therefore, even if we do not cancel straightaway because you have promised to make payment, please be aware that this is only on the understanding that if our suppliers cancel the booking before we receive your payment, we will have no liability towards you. This situation will be treated as the booking having been cancelled by you and you will be liable for the cancellation charges due at the date the booking is cancelled. If you book less than ten weeks before departure, you must pay the full amount of the tour, together with any applicable insurance premiums (see above and clause 4) at the time of booking. All payments for these late bookings must be made by credit or debit card. It is your responsibility to thoroughly check the Confirmation Invoice and other documents we send you as soon as you receive them and advise us of any discrepancies within fourteen days (5 days for tickets) of receipt. It is also your responsibility to inform us of your Final Numbers not less than 12 weeks before the scheduled departure date of your tour. If you have added any new group members you must send us all additional appropriate deposits (or full payment for each additional person if this occurs less than 10 weeks before departure) when you return the form to us or make the late amendment to the booking. If you alter the number of people traveling, the tour price will be recalculated accordingly, and we will issue a Supplementary Confirmation Invoice for the revised amount. For

example, if your party size is reduced, this may mean the accommodation is under-occupied or that your small group supplement may increase. If the change means an increase of the price per person to the remaining passengers, this increase is not recoverable under the terms of the cancellation section of the insurance policy we offer. Details of what your tour price includes and what it excludes are set out in the general information sections of this brochure. We reserve the right to charge up to 3% of the value of any payment made by credit card to cover our bank charges up until 13-1-18.

2. ALTERATIONS OR TRANSFERS BY YOU: If you wish to alter your arrangements after we have issued our Confirmation Invoice or, if applicable, our Supplementary Confirmation Invoice, we will wherever possible carry out your wishes. Since alterations cause extra work and costs, we reserve the right to charge an administration fee of £30 for each alteration together with any additional charges of whatever nature imposed by the suppliers in providing the components parts of your tour. A complete change of arrangements may be treated as a cancellation and rebooking in which case our cancellation charges will apply. You may replace any group member with a new member up to 14 days before departure but you must make your request in writing. We will impose an administration charge of £30 (plus any appropriate travel insurance premium) per transferred arrangement and the transfer and transferee will be jointly liable for this, together with any additional charges of whatever nature imposed by the suppliers in providing the components parts of your tour.

3. CANCELLATION BY YOU: If you wish to cancel the arrangements for any group member or for the whole group, you may do so at any time.

You must do this in writing and the date of cancellation is the date on which the cancellation is received in writing at our offices. The following scales of charges will apply (NB: If the total cost of your tour is less than the deposit stated above, then the cancellation charge will not be calculated as a percentage and full payments will be lost at whatever stage you cancel.) Where the cancellation charge is shown as a percentage, this is calculated on the basis of the total cost payable by the person(s) cancelling excluding insurance premiums and amendment charges. Insurance premiums and amendment charges are not refundable in the event of the person(s) to whom they apply cancelling. Up to 10 weeks prior to departure: loss of deposit. Between four to ten weeks of departure: 50% of tour cost. Less than four weeks prior to departure: 100% of tour cost. NB: A cancellation by some group members may increase the cost per person of those still travelling. This is explained more fully in section (1) above. If you have insurance and the reason for cancellation falls within the terms of the insurance policy, the insurance company may refund certain charges. All claims must be made direct to the insurance company. We do not become involved in any claims between you and your insurance provider. If we have booked flights on your behalf, the cancellation terms and conditions of your flight operator will also apply. Cancellation at any time after the flights have been booked can incur cancellation charges of up to 100% of the cost of the flight. Please note that should any member of your group cancel or if the arrangements change, then the full price of the flights is payable.

4. TRAVEL INSURANCE: It is a condition of booking that you are adequately insured. You must therefore either purchase the travel insurance we offer or arrange a policy that provides you with adequate cover in respect of (i) cancellation or curtailment of your tour due to accident, sickness or redundancy; (ii) personal accident and personal liability; (iii) medical expenses; (iv) personal effects and money; and (v) playing and practicing your sport. If you arrange your own policy and

you alter the number of people on your booking, whether on the Final Numbers Form or at a later stage, you must, when making the relevant alteration, send us a copy of the amended policy, if applicable. Whether you take out the travel insurance we offer or arrange your own, we advise you to study the terms very carefully to ensure that it is suitable for you, and includes cover for all activities in which you intend to participate during your tour. It is your responsibility to ensure that the insurance cover you purchase is suitable and adequate for your particular needs. We do not check alternative insurance policies. It is an FCA requirement that every person who takes out the insurance we offer insurance has been given a copy of the insurance wording booklet, which is in a downloadable format on our website or it can be posted to you on request. Individuals who have paid for the insurance we offer must be given the full policy document, which can be downloaded from our website or will be provided with your tickets. The insurance we offer will not come into effect until the insurance premium has been paid in full with the group's final balance of payments, plus confirmation of those group members who have chosen to take out the policy.

5. SECURITY/DAMAGE DEPOSIT: This will be added to your Confirmation Invoice (and Supplementary Invoice if applicable) and is due for payment with the final balance. The security deposit will be used to cover the cost (if any) of any damage or breakages caused by members of your group, whether accidentally or otherwise, or to pay compensation to your host club should you decide not to attend one of your matches. The cost of any damage or compensation will be the joint responsibility of all the members of the group and the sum taken from the group will be returned within two weeks of your date of return, less any deductions made for these reasons. Should the amount of the security deposit not be sufficient to cover the cost of any damage caused/compensation due, you will be responsible for paying the excess owed. See also clause 13. NB the decision to deduct any monies from your security / damage deposit is at the complete discretion of the service provider/host club. We cannot become involved in any disputes/claims made in respect of these monies. All disputes/claims must be dealt with directly with the service provider.

6. CHANGES/CANCELLATIONS BY US: The arrangements for tours in this brochure are made up to a year in advance and, whilst it is unlikely, it is sometimes necessary to make changes. A change may either be a major or minor change. A major change includes the following: a change to the departure date from the UK, a change to scheduled transport departure times of more than 12 hours or a change of resort. Except as set out under "Future Arrangements" below, if a major change becomes necessary, we will tell you as soon as practically possible before your departure, and you will then have the choice of accepting the change, taking an alternative tour (where this is of lower cost, we will refund the difference in price, but where it is of a higher cost, you must pay the difference), or withdrawing from the contract and accepting a full refund. Any other change is a minor change. We may make minor changes at any time and although we will, if possible, advise you of any such change before your departure, we are not obliged to do so or to pay compensation or offer you the options set out above. Occasionally, we may have to change or terminate your tour arrangements after departure but before the scheduled end of your time away. Where we cannot provide a significant proportion of your contracted services, we will endeavour to offer you alternative arrangements in place of those which are not provided. Where we cannot do so, or these are not accepted for good reason, we will arrange for you to be returned to your original point of departure with us. If our inability to provide contracted services after departure arises as a result of "force majeure" (see below), we regret

we will be unable to make any refunds (unless we obtain any refunds from our suppliers), pay you any compensation or meet any costs or expenses you incur as a result. Except as set out under "Fixture Arrangements" below in the unlikely event that we are forced to cancel your tour before the date of departure, you will have the choice of accepting an alternative tour (where this is of lower cost we will refund the difference in price, but where it is of a higher cost you must pay the difference) or accepting a full refund. We will not cancel your tour date unless you have failed to comply with any of these booking conditions entitling us to cancel, for example paying the balance on time or we have to cancel due to "Insufficient Numbers" or "Force Majeure" as more fully explained below at (7) and (8). If we have to cancel for these reasons, we will not be liable to pay you any compensation. You should tell us as soon as practical whether you wish to accept any change, choose an alternative tour or cancel and receive a refund, as applicable. In the unlikely event that you fail to tell us of your choice within a reasonable period of time we will be entitled to assume that you wish to cancel your booking and receive a full refund of all monies paid to us.

FIXTURE ARRANGEMENTS: European Tournaments, Festivals & Friendly Matches: We do not organise or operate the tournaments or festival we enter teams into in Europe. Your team(s) will be entered into tournaments in good faith. On occasions, fixtures arrangements may have to be changed or cancelled before and after departure due to reasons that are outside our direct control. Reasons could include bad weather, pitches being withdrawn, local Rugby Association with drawing permission, lack of teams in a tournament or any other reason. Whereby a team has booked a tournament, festival or friendly fixture through our company and the arrangement has been cancelled, we will endeavour to find another available tournament, festival or friendly match. In the event that a replacement tournament or festival cannot be found, then we will endeavour to arrange a friendly match in place of the scheduled tournament or festival. No compensation or refunds will be payable if the cancellation or change to a fixture arrangement occurs for whatever reason. We will however pay compensation of £300.00 per team if a fixture, tournament or festival does not take place due to our failure to use reasonable skill and care.

Fixtures, Tournaments & Festivals in England & Wales: As with the fixtures, tournaments & festivals we organise in England & Wales, we generally take full control of the fixtures & tournaments and employ event staff to run these events. Sports Tours Limited cannot be held responsible if a tournament, festival or friendly match is cancelled due to weather or for reasons outside our direct control. We will not accept responsibility if a team(s) has been accepted into our tournament, festival or friendly match and does not turn up or cancels at late notice. In the event that we have arranged a friendly match on your behalf and the fixture is cancelled due to reasons outside our direct control, we will endeavour to find a replacement fixture. If your fixture arrangement is affected or cancelled due to any of the reasons mentioned, the options set out above for force majeure, major changes or cancellations will not apply.

7. INSUFFICIENT NUMBERS: Insufficient numbers is the situation in which the minimum number of bookings required to run a tour or provide a tournament is not met. All tournaments are dependent on a minimum number of teams entering and the decision to cancel a tournament because of insufficient numbers may be made by the organisers or accommodation owners just before the scheduled date of the event. Should a particular tournament not take place for this reason another suitable tournament (if available) will be offered to your group or friendly matches will be arranged instead.

8. FORCE MAJEURE: Except where otherwise expressly stated in these booking conditions, we regret we cannot accept liability or pay any compensation where the performance or prompt performance of our obligations under our contract with you is prevented or affected by or you otherwise suffer any damage or loss (as more fully described in clause 10(1) below) as a result of "force majeure". In these Booking Conditions Force majeure means unusual and unforeseeable circumstances beyond our control, the consequences of which neither we nor the suppliers of the service(s) in question could not, even with all due care, foresee or avoid. Such events may include war or threat of war, riots, civil strife, terrorist activities, industrial disputes, natural disasters, pandemics and epidemics fire or adverse weather conditions, and all similar events beyond our control.

9. PRICES: We reserve the right to make changes to, and correct invoice errors in advertised prices at any time before your tour takes place. We will advise you of any error of which we are aware as soon as possible. Your chosen tour will increase or decrease in the following circumstances. Price increases or decreases after booking will be passed on by way of a surcharge or refund. A surcharge or refund (as applicable) will be payable, subject to the conditions set out in this clause, if our costs increase or decrease as a result of transportation costs (e.g. fuel, scheduled airlines and any other airline surcharges which are part of the contract between airlines (and their agents) and the tour operator) or dues, taxes or fees payable for services such as landing taxes and embarkation or disembarkation fees at ports or airports increasing or decreasing or our costs increase or decrease as a result of any changes in the exchange rates which have been used to calculate the cost of your tour. Even in the above cases, only if the amount of the increase in our costs exceeds 2% of the total cost of your tour (excluding insurance premiums and any amendment charges), we will levy a surcharge. If any surcharge is greater than 10% of the cost of your tour (excluding insurance premiums and any amendment charges), you will be entitled to cancel your booking and receive a full refund of all monies you have paid to us (except for any amendment charges) or alternatively purchase another tour from us as referred to in clause 6 "Changes and Cancellations by us". Although insurance (where purchased through us) does not form part of your contract with us or any "package", we will refund any insurance premiums if no claims have been made. Please note that travel arrangements are not always purchased in local currency and some apparent changes have no impact on the price of your travel due to contractual and other protection in place. A refund will only be payable if the decrease in our costs exceeds 2% as set out above. Where a refund is due, we will pay you the full amount of the decrease in our costs. You have 7 days from the issue date printed on the surcharge invoice to tell us if you want to cancel or purchase another tour. If you do not tell us that you wish to do so within this period of time, we are entitled to assume that you will pay the surcharge. Any surcharge must be paid with the balance of the cost of the tour or within 14 days of the issue date printed on the surcharge invoice, whichever is later. We promise not to levy a surcharge within 30 days of the start of your tour. Please note, changes and errors occasionally occur. You must check the price of your chosen tour at the time of booking. All prices are inclusive of VAT (and/or the European equivalents) at the applicable rates.

10. LIABILITY: (1) We promise to make sure that the tour arrangements we have agreed to make, perform or provide as applicable as part of our contract with you are made, performed or provided with reasonable skill and care. This means that, subject to these booking conditions, we will accept responsibility if, for example, you suffer death or personal injury or your contracted tour arrangements are not provided as promised or prove deficient as a result of the failure of ourselves, our employees, agents or suppliers to use reasonable skill and care in making, performing or providing, as applicable, your contracted tour arrangements. Please note it is your responsibility to show that reasonable skill and care has not been used if you wish to make a claim against us. In addition, we will only be responsible for what our employees, agents and suppliers do or do not do if they were at the time acting within the course of their employment (or employees) or carrying out work we had asked them to do (for agents and suppliers).

(2) We will not be responsible for any injury, illness, death, loss (for example loss of enjoyment), damage, expense, cost or other sum or claim of any description whatsoever which results from any of the following – the act(s) and/or omission(s) of the person(s) affected or any member(s) of their party or the act(s) and/or omission(s) of a third party not connected with the provision of your tour and which were unforeseeable or unavoidable or "force majeure" as defined in clause 8 above.

(3) Please note, we cannot accept responsibility for any services which do not form part of our contract. This includes, for example, any additional services or facilities, which your hotel, coach operator or any other supplier agrees to provide for you where the services or facilities are not advertised in our brochure and we have not agreed to arrange them and any excursion you purchase in resort. In addition, regardless of any wording used by us on our website, in any of our brochures or elsewhere, we only promise to use reasonable skill and care as set out above and do not have any greater or different liability to you.

(4) The promises we make to you about the services we have agreed to provide or arrange as part of our contract – and the laws and regulations of the country in which your claim or complaint occurred – will be used as the basis for deciding whether the services in question had been properly provided. If the particular services which give rise to the claim or complaint complied with local laws and regulations applicable to those services at the time, the services will be treated as having been properly provided. This will be the case even if the services did not comply with the laws and regulations of the UK which would have applied had those services been provided in the UK. The exception to this is where the claim or complaint concerns the absence of a safety feature, which might lead a reasonable holidaymaker to refuse to take the tour in question.

(5) As set out in these booking conditions we limit the maximum amount we may have to pay you for any claims you may make against us. Where we are found

liable for loss of and/or damage to any luggage or personal possessions (including money), the maximum amount we will have to pay you is £1500 per person affected unless a lower limitation applies to your claim under this clause or clause 10(6) below. For all other claims which do not involve death or personal injury, if we are found liable for loss of and/or damage to any luggage or personal possessions, the maximum amount we will have to pay you is twice the price (excluding insurance premiums and amendment charges) paid by or on behalf of the person(s) affected in total unless a lower limitation applies to your claim under clause 10.

(6) below. This maximum amount will only be payable where everything has gone wrong and you have not received any benefit at all from your tour. (6) Where any claim or part of a claim (including those involving death or personal injury) concerns or is based on any travel arrangements (including the process of getting on and/or off the transport concerned) provided by any air, sea, rail or road carrier or any stay in a hotel, the maximum amount of compensation we will have to pay you will be limited. The most we will have to pay you for that claim or that part of a claim if we are found liable to you on any basis is the most the carrier or hotel keeper concerned would have to pay under the convention or regulation which applies to the travel arrangements or hotel stay in question (for example, the Warsaw Convention as amended or unamended and the Montreal Convention for international travel by air and/or for airlines using an operating licence granted by an EU country, the EC Regulation on Air Carrier Liability No 893/2002 for national and international travel by air, the Athens convention for international travel by sea). Please note: Where a carrier or hotel would not be obliged to make any payment to you under the applicable International Convention or Regulation in respect of a claim or part of a claim, we similarly are not obliged to make a payment to you for that claim or part of the claim. When making any payment, we are entitled to deduct any money, which you have received or are entitled to receive from the transport provider or hotelier for the complaint or claim in question. Copies of the applicable International Conventions and Regulations are available from us on request.

(7) Please note, we cannot accept any liability for any damage, loss, expense or other sum(s) of any description (1) which on the basis of the information given to us by you concerning your booking prior to our accepting it, we could not have foreseen you would suffer or incur if we breached our contract with you or (2) which did not result from any breach of contract or other fault by ourselves or our employees or, where we are responsible for them, our suppliers. Additionally we cannot accept liability for any business losses.

(8) You must provide our insurers and ourselves with all assistance we may reasonably require. You must also tell us and the supplier concerned about your claim or complaint as set out in clause 15 below. If asked to do so, you must transfer to us or our insurers any rights you have against the supplier or whoever else is responsible for your claim or complaint (if the person concerned is under 18, their parent or guardian must do so). You must also agree to cooperate fully with our insurers and us if our insurers or we want to enforce any rights, which are transferred.

11. SPECIAL REQUESTS: If you have any special request, you must advise us in writing at the time of booking. Although we will endeavour to pass any reasonable requests on to the relevant supplier, we regret we cannot guarantee any request will be met unless we have specifically confirmed this. For your own protection, you should obtain confirmation in writing from us that your request will be complied with (where it is possible for us to give this) if your request is important to you. Confirmation that a special request has been noted or passed on to the supplier or the inclusion of the special request on your confirmation invoice or any other documentation is not confirmation that the request will be met. Unless and until specifically confirmed, all special requests are subject to availability. We regret we cannot accept any conditional bookings, i.e. any booking which is specified to be conditional on the fulfilment of a particular request. All such bookings will be treated as "standard" bookings subject to the above provisions on special requests. If you or any member of your party has any medical problem or disability, which may affect your tour, please, tell us before you confirm your booking so that we can advise as to the suitability of the chosen arrangements. In any event, you must give us full details in writing at the time of booking. If we reasonably feel unable to properly accommodate the particular needs of the person concerned, we must reserve the right to decline their reservation or, if full details are not given at the time of booking, cancel when we become aware of these details.

12. BROCHURE ACCURACY: All information in this brochure is, to the best of our knowledge and belief, correct at time of publication but we reserve the right to change any of the prices, services, or other particulars at any time before we enter into a contract with you. If there is any change, we will notify you before we enter into such contract. This brochure is our sole responsibility. It is not issued on behalf of and does not commit any independent organisation/carriers whose services are featured in it. This brochure was published on 24th July 2017. The prices and booking conditions contained herein supersede all previous editions. These in turn may be superseded by subsequent editions.

13. DELAY OR DISRUPTION TO TRAVEL: All transport elements are arranged by our subsidiary company, Sports Tours Travel Ltd, and its sub-contractors. We regret we are not in a position to offer you any assistance in the event of delay at your outward or homeward point of departure. During any delay, any transport provider may provide appropriate meals etc. We cannot accept liability for any delay, which is due to any of the reasons set out in clause 10(1) of these booking conditions (which includes the behaviour of any passenger(s) for example, fails to check in or board on time).

14. SUPPLIERS' CONDITIONS/SPORTING EVENTS: We do not own the accommodation, coaches, aircraft, ferries, sports grounds (whom are referred by suppliers) or other elements of your tour, which make up the package. All our suppliers have their own booking conditions, which are available on request. Their conditions or conditions of carriage must be accepted by yourselves as part of the contract. You should note that such conditions might include clauses excluding or limiting liability for injury, loss or damage to people and property.

15. COMPLAINTS: (1) We are a Member of ABTA, membership number Y5331. We are obliged to maintain a high standard of service to you by ABTA's Code of Conduct. We can also offer you an arbitration scheme for the resolution of disputes arising out of, or in connection with, this contract. The arbitration scheme is arranged by ABTA and administered independently. It provides for a simple and inexpensive method of arbitration on documents alone with restricted liability on you in respect of costs. The scheme does not apply to claims for an amount greater than £5,000 per person. There is also a limit of £25,000 per booking form. Neither does it apply to claims which are solely in respect of physical injury or illness or their consequences. The scheme can however deal with compensation claims which include an element of minor injury or illness subject to a limit of £1,500 on the amount the arbitrator can award per person in respect of this element. Your request for arbitration must be received by ABTA within eighteen months of the date of return from holiday. Outside this time limit arbitration under the Scheme may still be available if we agree, but the ABTA Code does not require agents to arbitrate. For injury and illness claims, you can request the ABTA Mediation Procedure and we have the option to agree to mediation. Further information on the Code and ABTA's assistance in resolving disputes can be found on www.abta.com.

(2) We very much hope that you and the group members will be satisfied with the tour. However, in the event that you are not, you must inform without delay the supplier of the service with which you are dissatisfied, our representative or agent of the nature of your dissatisfaction so that they have the opportunity to put it right. If they are unable to assist you to your satisfaction, you must call our 24 hour emergency service on 01708 344001 to discuss your issues. If on your return you feel that the matter had not been dealt with satisfactorily, please write to us within 15 days setting out your complaint. Failure to follow the above procedure may result in either a reduction or extinction of any rights you may have to claim compensation from us.

16. ACCOMMODATION PREFERENCES: Accommodation will be allocated wherever possible, on the basis of the preferences expressed on the booking form but your precise allocation cannot be guaranteed and we reserve the right to substitute alternatives.

17. LOSSES AND DAMAGE: You agree to indemnify us for all losses and/or damage suffered by us and/or our agents and/or our sub-contractors arising from any act or default on your part or the part of any group member.

18. BEHAVIOUR: If your behaviour or the behaviour of any group member or the group as a whole is such that in our opinion or in the opinion of our suppliers or agents, it is likely to be disruptive or dangerous or in breach of any applicable local laws or if you, any other group member or the group as a whole, appear unfit to travel by virtue of incapacity through drugs or alcohol, we reserve the right, in the absolute discretion of ourselves or any of our suppliers, to terminate immediately the provision of tour arrangements for the individual person or the group as a whole. This will include any return travel arrangements and in this event neither we nor our suppliers or agents shall be liable for any compensation or refund or reimbursement of expenses. Additionally, we reserve the right to cancel or terminate the tour without refund, compensation or reimbursement of expenses where (i) you have failed to disclose all material facts that are required by the booking form and these booking conditions or (ii) you have made a materially false statement on the booking form or (iii) persons other than group members are found in occupancy of the accommodation.

19. HEALTH & SAFETY: Our resorts have a legal obligation to adhere to and enforce applicable Health & Safety legislation. For this reason, not all facilities will necessarily be available to everyone. For example, there may be height restrictions on some rides at theme parks, or age restrictions governing the use of swimming pools in the absence of adult supervision. Please note, it is the requirements and standards of the country, in which any services, which make up your holiday are provided which apply to those services and not those of the UK. As a general rule, these requirements and standards will not be the same as the UK and may sometimes be lower.

20. PASSPORTS/VISA REQUIREMENTS: All members of your group need a passport to travel overseas. All passengers must possess a full 10-year passport and this must be valid for at least 6 months after your date of return. If you need to apply for a passport, you should do so well in advance of your departure date. If a member of your group changes his or her name (for example, through marriage) between making a booking and actual travel, you must notify us immediately as we may need to issue certain travel documents in the new name. You should note that children and infants now need their own individual passports, except for where they are already named on a traveling parent's passport and where this will be valid until expiry of that passport. A visa is not required by British passport holders to enter any of the countries featured in our brochure except USA. However, non-British citizens or non-British passport holders should check the position in relation to passports and visas with their own Embassy/Consulate. For the latest travel advice from the Foreign & Commonwealth Office including security and local laws, plus passport and visa information visit this website: www.gov.uk/foreign-travel-advice.

21. (A) FINANCIAL PROTECTION: ABTOT Bond & Membership - Number 5208

The Association of Bonded Travel Organisers Trust Limited (ABTOT) provides financial protection under The Package Travel and Linked Travel Arrangements Regulations 2018 for Sports Tours Limited, and in the event of their insolvency, protection is provided for the following:

1. non-flight packages and
2. flight inclusive packages that commence outside of the EU, which are sold to customers outside of the EU*

* Please note that flight inclusive packages that commence within the EU but outside of the UK will continue to be covered by ABTOT until the renewal of Sports Tours Limited ATOL number 5631 in March 2019 in accordance with the transition period authorised by the Civil Aviation Authority.

ABTOT cover provides for a refund in the event you have not yet travelled or repatriation if you are abroad. Please note that bookings made outside the UK are only protected by ABTOT when purchased directly with Sports Tours Limited. In the unlikely event that you require assistance whilst abroad due to our financial failure, please call our 24/7 helpline on 01702 811397 and advise you are a customer of an ABTOT protected travel company.

You can access the The Package Travel and Linked Travel Arrangements Regulations 2018 by contacting us. The above will provide you with all the required Financial Security you need when booking through Sports Tours Limited. When booking a tour with another sports tour operator, insist on financial protection.

(B) Your Financial Protection – Flight Holidays: We are Sports Tours Limited ATOL Number 5631. When you buy an ATOL protected flight or flight inclusive holiday from us you will receive an ATOL Certificate. This lists what is financially protected, where you can get information on what this means for you and who to contact if things go wrong. We, or the suppliers identified on your ATOL Certificate, will provide you with the services listed on the ATOL Certificate (or a suitable alternative). In some cases, where neither we nor the supplier are able to do so for reasons of insolvency, an alternative ATOL holder may provide you with the services you have bought or a suitable alternative (at no extra cost to you). You agree to accept that in those circumstances the alternative ATOL holder will perform those obligations and you agree to pay any money outstanding to be paid by you under your contract to that alternative ATOL holder. However, you also agree that in some cases it will not be possible to appoint an alternative ATOL holder, in which case you will be entitled to make a claim under the ATOL scheme (or your credit card issuer where applicable). "If we, or the suppliers identified on your ATOL certificate, are unable to provide the services listed (or a suitable alternative, through an alternative ATOL holder or otherwise) for reasons of insolvency, the Trustees of the Air Travel Trust may make a payment to (or confer a benefit on) you under the ATOL scheme. You agree that in return for such a payment or benefit you assign absolutely to those Trustees any claims which you have or may have arising out of or relating to the non-provision of the services, including any claim against us, the travel agent (or your credit card issuer where applicable). You also agree that any such claims may be re-assigned to another body, if that other body has paid sums you have claimed under the ATOL scheme."

22. JURISDICTION AND GOVERNING LAW: A binding contract between us comes into existence when we dispatch our contractual invoice to the party leader. We both agree that English Law (and no other law) will apply to your contract and to any dispute, claim or other matter of any description, which arises between us (except as set out below). We both also agree that any dispute, claim or other matter of any description (land whether or not involving any personal injury) which arises between us must be dealt with under the ABTA Arbitration Scheme (if the Scheme is available for the claim in question - see clause 15) or by the Courts of England and Wales only unless, in the case of Court proceedings, you live in Scotland or Northern Ireland. In this case, proceedings must either be brought in the Courts of your home country or those of England and Wales, if proceedings are brought in Scotland or Northern Ireland, you may choose to have your contract and any dispute, claim or other matter of any description which arises between us governed by the law of Scotland/Northern Ireland as applicable (but if you do not choose, English law will apply).

23. EXCHANGE RATES: Prices in this brochure have been calculated using the exchange rates against the Pound Sterling on 13th August 2018: £1.00 = €1.12

24. PHOTOGRAPHERS: During our tournaments, we have our own vetted photographers who take photographs during our event. The photographs taken may be purchased during your stay or after the event on www.sportstours.co.uk. A small selection of the photographs taken may be projected onto a large screen during our presentation event. Should any persons within your group prefer not to have your photograph taken, please inform our photographer at the Managers Meeting, which takes place on your day of arrival.

25. FLIGHT TIMINGS: The flight timings given on booking and detailed on your confirmation invoice are for general guidance only and are subject to change. The latest timings will be shown on your tickets, which will be dispatched to you approximately two weeks before departure. You must accordingly check your tickets very carefully immediately on receipt to ensure you have the correct flight times. It is possible that flight times may be changed even after tickets have been dispatched - we will contact you as soon as possible if this occurs. We are not always in a position to confirm the coach type or age, airline, aircraft type and airport of destination, which will be used in connection with any coach or flight holiday. When this information is provided at the time of booking or subsequently, it is subject to change. Any such change will not entitle you to cancel or change to other arrangements without paying our normal charges.

26. GDPR - Data Protection Policy: We need to collect and process personal information from you and your touring members to provide your tour and to meet your requirements. Sports Tours Limited and Sports Tours Travel Limited need to use the information you provide, such as your name, address, passport information, special needs/dietary requirements as our suppliers such as coach & ferry companies, airlines, hotels, transport companies, tournament organisers, representatives and fixture agents and so on. Your information may also be provided to security or credit checking companies, public authorities such as the Police or customs/immigration departments, if it is required by them, or as required by law. We take full responsibility for ensuring that proper security measures are in place to protect your information within the EEA (European Economic Area). We shall not pass any information onto any person not connected to your arrangements. In the event that you will not supply such information to us, we may not be able to supply the holiday as advertised as we have to conform to our suppliers requirements. In making a booking with us, you and your touring club members consent to this in disclosure to ourselves or any of our suppliers of the relevant companies / persons. You are entitled to a copy of the information, which is held by us. If you would like to see this, please contact us by email: info@sportstours.co.uk We will make a small charge for providing this information to you under the GDPR (European General Data Protection Regulation), which came into effect from 25 May 2018. Full details about how we look after your data and managing your personal preferences can be viewed in our privacy policy at www.sportstours.co.uk/privacy